

### Letter of Acceptance

No: 016/UPNB/KET/8.NA/V/2023

The editors of Jurnal Kesehatan Publisher Research and Community Service (LP2M) Universitas Prima Nusantara Bukittinggi, now tell you that the following articles have been accepted for publication:

Title : *Factor Analysis of Delay Return of Claim Form on Patient Satisfaction Level*  
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Submitted : April, 04, 2023  
Review Process : May, 04, 2023  
Accepted : June, 21, 2023  
Publish on-line : July, 15, 2023

The article has undergone Editorial Review, Reviewer Assessment, Copy Editing, Layout, Proofreading, and Similarity Check, and has been deemed to fulfill the requirements of the Jurnal Kesehatan and will be published in **Volume 14 Number 2, 2023**. This certificate is therefore submitted for use as appropriate.

Bukittinggi, June 22, 2023

Editor in Chief



**Debby Ratno Kustanto, SKM, MScPH**

Indexing On:

